



RESTORATION, LLC

US Restoration, LLC

Corporate Office

70237 Highway 59 Suite F
Abita Springs, La 70420
(504) 885-3289 Phone
(504) 885-3290 Fax
www.usrestorationllc.com

Emergency Response Program Agreement

Dear Potential Customer,

U.S. Restoration would like to extend to you our Emergency Response Program Agreement. This program is offered at No Cost preferred customers Program. As a Louisiana based company providing services throughout the Gulf Coast Region and the Midwest United States for over 40 years, USR would like to offer our services to you in your time of need both locally and abroad. USR is certified and Licensed in Mold Remediation, Lead and Asbestos abatement, re-construction for both Residential and Commercial assistance. Please feel free to read our list of services and if you have any questions or concerns feel free to give us a call.

Emergency Response Program Agreement

Burst pipes, flooding, kitchen fire, and smoke damage.

You hope it never happens. But disasters occur all the time and the aftermath can be devastating in terms of property damage, business interruption and loss of customers or staff. You can't always predict when disaster will strike or the impact it may have on your business. But you can take steps to ensure a faster and more effective recovery if the unthinkable happens. It begins with an Emergency Response Program (ERPA).

The ERPA solution

An Emergency Response Program Agreement (ERPA) is a disaster recovery plan for commercial business owners and property managers. Created and administered by U S Restoration, lie. An ERPA is a contractual agreement detailing recovery services performed should disaster strike your operation.

A plan to calm the chaos

Establishing your company as one of our pre-registered customers adds an extra measure of preparedness to your contingency plan and provides peace of mind in the event of a disaster. With an ERPA on file, a single telephone call to one of our offices is all that's needed to initiate recovery services, minimize business interruption and loss of revenue, and get your business up and running as quickly as possible.

Pre-registration has its benefits

- Immediate emergency services, 24 hours a day, 7 days a week.
- No surprises. All emergency services and contractual agreements are specified before disaster happens.
- Expert services are provided by highly trained professionals.
- Services and costs are pre-approved by your insurance broker or agent.

How it works

An effective ERPA is one that merges seamlessly with your existing contingency plan and addresses your specific business needs. Before crafting your contractual agreement, our representatives will work with you and your insurance agent or broker to review your insurance policy and coverages. We will then complete your contractual agreement including pre-determined services, rates and response times.

Your one-stop recovery shop

With US Restoration in your corner, you can count on complete recovery services ranging from emergency response to final reconstruction work.

24-hour emergency response

- Fire, flood and smoke damage
- Debris removal
- Board-ups
- Roof covers
- Water Extraction

Contents restoration

- On-location cleaning
- Pack-outs for off-site cleaning and storage
- Document restoration and preservation
- Electronics restoration

Environmental remediation

- Mold
- Asbestos
- Lead
- Bio-hazards

Reconstruction and restoration

- Minor repairs
- Consulting and Re-construction estimating
- Complete demolition and rebuilding

We are prepared to help in any and all your needs that may arise.

"When Quality Counts" USR is your Best Choice

Chad Catalano

504-220-0055

Chad@usrestorationllc.com

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